

Varför kan jag inte ladda upp ett schema?

Ester Andersson - 2024-07-24 - Felsökning

Om du försöker ladda upp en lista och får ett rött felmeddelande som säger "Hoppsan! Kontrollera fälten nedan och försök igen", det finns ett fel i din Excel-fil. Om du tittar i punktlistan nedan kan du se var i dokumentet felet ligger. I exemplet har jag lagt till ett ogiltigt värde i cellen F3. Ändra helt enkelt värdet och försök ladda upp listan igen. Om du inte kan upptäcka felet i din lista, kontakta support@learnifier.com.

The screenshot displays the Learnifier Academy interface. At the top, there is a navigation bar with the Learnifier Academy logo and various menu items: Dashboard, Projects, Users, Library, Reports, Automations, Settings, Go To, search, notifications, and user profile (Ester). Below this is a sub-navigation bar with tabs: OVERVIEW, PARTICIPANTS, COURSE PAGE, EVENTS, ASSIGNMENTS, DETAILS, COMMUNICATIONS, REPORTS, and SETTINGS. The main content area shows a course titled "Welcome to the team" with a star icon. It includes fields for "PROJECT TITLE (ADMIN)" and "COURSE TITLE (LEARNER)", both set to "Welcome to the team". Below these are "CREATED" and "UPDATED" dates and user names. A row of action buttons is visible: "Edit course", "View course (Read only)", "Preview", "Delete", "Toggle demo flag", and "Copy".

Below the course information, there are tabs for "Individual", "Group", and "Upload". A prominent red error message box states: "Oops! Check the fields below and try again" with a sub-message: "Invalid profile value in cell F3: Partnership".

Under the error message, there is a section titled "Upload participant list" with a link to "Download the template" and instructions: "When you have completed the list with names and email address, click Upload Roster and select the file." Below this, a section labeled "The uploaded file" contains a button labeled "Upload participant list".

At the bottom of the interface, there is a search bar for participants and a dropdown menu for "Select members in group". A row of action buttons is located at the very bottom: "Send Email...", "Send Text...", "Change Expiration", "Activate", "Add to group", "Move", "Re-enroll", and "Remove". A chat icon is visible in the bottom right corner.