

## Hvorfor kan jeg ikke laste opp en liste?

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Hvis du prøver å laste opp en liste og får en rød feilmelding som sier "Oops! Sjekk feltene nedenfor og prøv igjen", det er en feil i Excel-filen din. Hvis du ser i punktlisen nedenfor, kan du se hvor i dokumentet feilen ligger. I eksemplet har jeg lagt til en ugyldig verdi i cellen F3. Bare endre verdien og prøv å laste opp listen på nytt. Hvis du ikke kan finne feilen i listen din, vennligst kontakt [support@learnifier.com](mailto:support@learnifier.com).

The screenshot shows the Learnifier Academy interface. At the top, there is a navigation bar with the Learnifier Academy logo and various menu items: Dashboard, Projects, Users, Library, Reports, Automations, Settings, Go To, search, notifications, and user profile (Ester). Below the navigation bar, there are tabs for OVERVIEW, PARTICIPANTS, COURSE PAGE, EVENTS, ASSIGNMENTS, DETAILS, COMMUNICATIONS, REPORTS, and SETTINGS. The main content area displays course information for "Welcome to the team" (Project Title) and "Welcome to the team - Preboarding" (Course Title). It includes creation and update dates and several action buttons: Edit course, View course (Read only), Preview, Delete, Toggle demo flag, and Copy. Below this, there are tabs for Individual, Group, and Upload. A prominent red error message box states: "Oops! Check the fields below and try again" with a sub-message: "Invalid profile value in cell F3: Partnership". Underneath, there is a section for "Upload participant list" with a link to "Download the template" and instructions. A file upload area is visible with the text "The uploaded file" and a button labeled "Upload participant list". At the bottom, there is a search bar for participants, a dropdown for "Select members in group", and a row of action buttons: Send Email..., Send Text..., Change Expiration, Activate, Add to group, Move, Re-enroll, and Remove. A chat icon is located in the bottom right corner.